Technology Strategy Board

Driving Innovation

Knowledge Transfer Network

Industrial Mathematics

MODELLING PROPENSITY TO BUY FOR UK BUSINESSES Level Business Limited / Nothumbria University

The need

Dealing with 'big data' in the business world only through traditional database techniques is almost impossible but coming to terms with it, and then making use of it, is vitally important.

Level Business provides UK company information so that businesses can make informed decisions about who they trade with and supply their services to. On its own raw data are not that useful: the focus of the internship was to find ways to process, visualise and analyse these data in order to provide value and utility both to the company and its users. In order to do this Level Business wishes to derive new information by combining and aggregating existing data sources, using this to motivate the search for new sources of data.

The outcomes

The project has given Level Business insight into their data sources. These include the patterns of how information is processed at Companies House. the first steps in visualising relationships between companies and departments is Local Authority spend data, implementing an algorithm to give a company director a 'rating' and combining data from Companies House and Local Authorities to provide new classifications of the type of business a company conducts.

leap

The project has exposed the student to a number of new techniques for processing and manipulating data such as the querying language Hive and the use of Python for natural language processing and machine learning. It has also built on the student's existing knowledge of dimension reduction and graph/ network analysis and visualisation.

It has also allowed the student the opportunity to develop a greater understanding of the business information world, experience life in a start-up business as well as improving the student's ability to communicate ideas clearly to non-specialists in the subject area.

"[Helen] has brought with her experience in visualising big data and applied it to a number of real problems we have been looking to tackle. [The project] required clear thinking and accurate execution. Helen has been outstanding at both these."

> James Dobree Level Business Limited

Technical summary

In the UK alone there are now over three million registered businesses with Companies House. Each day Level Business receives status updates on these companies; the first task involved visualising these status updates using a dimension reduction technique and finding patterns such as a distinct 'fingerprint' of update combinations for each day of the week.

Companies House is not the only source of UK company data - through Local Authority transparency spend data we can understand how companies are conducting their business. For the City of Westminster, creating dynamic networks of relationships between companies and departments, we were able to track how departments were trading with companies in terms of frequency and spend.

Further discussion, explanation and images can be found at this links <u>http://bit.ly/fe6emK</u> and <u>http://t.co/SXPCZ9I</u>.

Level Business also holds data on company directors. Combining director data, such as number and type and duration of positions held, and using the querying language Hive an initial model of how we may rate directors in comparison to

"The internship has introduced me to new technologies and allowed me to experience the challenges faced when dealing with vast quantities of data and how this data can be utilised in many ways... This will feedback into the PhD especially in data manipulation and analysis phases."

> Helen Gibson Northumbria University

"Helen has been exposed to some of the key industry factors in her field of research, including technologies, data sources and business drivers. This should, at the very least, provide research questions and case studies for the second half of her PhD."

> Joe Faith Northumbria University

This project was part of the programme of industrial mathematics internships managed by the Knowledge Transfer Network (KTN) for Industrial Mathematics. The KTN works to exploit mathematics as an engine for innovation. It is supported by the Technology Strategy Board, in its role as the UK's national innovation agency, and the Engineering and Physical Sciences Research Council, in its role as the main UK government agency for funding research and training in engineering and the physical sciences.



each other was produced.



Standard Industry Classification (SIC) codes are used to describe the type of business a company conducts. Through using natural language processing on the text that describe each of these codes and using machine learning techniques to learn which words are associated with which codes this was applied back to the Local Authority data and the classifications they give to businesses to generate new code for some companies.

Project Details

Partners Level Business Limited Northumbria University

Project investment £15,000

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